

SOLUTION OVERVIEW

# OpenText Translator for Content Suite Platform by Cassia

Break the language barrier and leverage all of your organization's assets



**Ensure** language compliance



**Increase** user adoption



**Mitigate** risk



**Enable** international collaboration

**With the increase in remote work capabilities, organizations are becoming ever more global. In this multilingual environment, it is vital that all employees are able to easily use an organization's systems and software.**

**Are users able to work in their native language? How do colleagues communicate and share information when they don't share the same language? Is your organization able to leverage all of its assets, including those in foreign languages?**

The OpenText Translator for Content Suite is an enterprise-class software solution extension (SolEx), which extends the multilingual capabilities of OpenText™ Content Suite Platform. When an organization's information is created and stored in multiple languages, this translator tool, specifically designed for OpenText™ Content Server, enables users to search, comment and preview in their own language and understand content created in other languages, significantly improving efficiency and collaboration.

## **Ensure language compliance**

OpenText Translator for Content Suite allows users to work in their native language, including metadata, content previewing, translated search and seamless multilingual (foreign language supported) attributes, facets, columns and reports.

## St. Lawrence Seaway Management Corp.



*“In our environment, it's simply not enough to provide solutions that are easy to use. In most cases, this information must be presented in both of Canada's official languages. We need a way to do this that is all encompassing within our OpenText Content Server environment and easy for our content creators to manage. Cassia's solutions have helped us do exactly that. They have been a great partner for us and their support has been amazing, especially throughout our Content Server upgrade cycles.”*

Shawn F., Information Management Coordinator

### Increase user adoption

Users feel more comfortable and are more productive working with an interface and metadata in their native language. Along with a native UI, users can understand all foreign content on the fly using the Translated Content Previewer.

### Mitigate risk

Organizations can extend the enhanced multilingual capabilities of the OpenText Translator for Content Suite to records management to ensure that all assets follow their organization's information governance and disposition cycles. The translator ensures that dispositions include all records, including those tagged and/or published in different languages.

### Enable international collaboration

Using the assisted translated search, users can find all assets to their query, regardless of the source language it was published in and are then able to preview those assets via the Translated Content Previewer. This allows users who find or receive records in a foreign language to make decisions immediately without contacting the publisher, who may be in a different country or time zone and may not speak the same language as the user.

The OpenText Translator for Content Suite is for any OpenText Content Server customer who works with information in multiple languages. It allows users to tailor their workflows in their own language to increase efficiency and productivity and improve collaboration.

### Business challenge/Compelling event

As a federally-regulated organization, the St. Lawrence Seaway Corporation has an obligation to offer its business systems in both of Canada's official languages: French and English. This has been a challenge, as many software applications have a blind spot to making their user interfaces multilingual.

### Business outcome

The organization adopted the OpenText Translator for Content Suite, which delivered the following benefits:

**Language compliance:** Using the OpenText Translator for Content Suite allowed the organization to easily translate objects, such as categories and workflows, through a simple and easy-to-use interface in a bilingual environment.

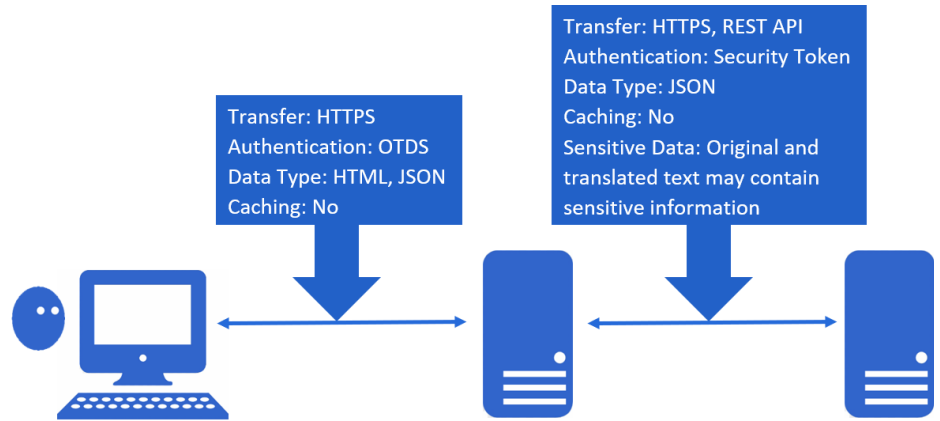
**Added value to the enterprise license:** The translator tool enables international collaboration by leveraging all multilingual assets.

**User adoption:** Users really appreciate being able to select the language of their choice to automatically see the information.

**Multilingual reporting i.e. WebReports:** Users can share and view any reports in any language defined in their organization's system.

**Related Services**

- Consulting Services
- Custom development



Solution components	Description
A true multilingual user interface	Multilingual metadata provides greater adoption and ease-of-use for Content Server users for facets, columns, adding content and integrations.
Find information in multiple languages	The assisted translated search feature expands the search and collaborative capability of Content Server, allowing users to find information from multiple source languages (think ATIP benefits!).
Understand all content	The preview feature empowers users to understand all Content Server content, not just content in their own language.
Share and view any reports	Multilingual reporting allows for consolidation into a single global view in the language of the user.
International multilingual collaboration	The translator extends into Content Server workflows, including attribute names and values, instructions and more.

See the demo

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**About OpenText**

OpenText, The Information Company, enables organizations to gain insight through market leading information management solutions, on-premises or in the cloud. For more information about OpenText (NASDAQ: OTEX, TSX: OTEX) visit: [opentext.com](https://www.opentext.com).

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